

Genetic Support Network Victoria Strategic Plan 2021 - 2023

Vision	People living with genetic, undiagnosed and rare conditions flourish and live their best lives.				
Mission	To have support included as an integral part of the health and wellbeing care continuum. To drive fairness and equity of access across testing, care pathways, treatments, research, clinical trials and support. To be a voice and force for positive change for genetic, undiagnosed and rare disease communities.				
Scope	Action, Advocacy, Support and Education - For People living with genetic, undiagnosed and rare conditions. - For Supporters, Support Groups and Stakeholders who care for and represent people who are impacted by genetic, undiagnosed and rare conditions. Collaborations - Local - National - International		Who do we need to be to serve successfully - Strong, clear and consistent - Connected to influential people - Representative: Informed by lived experience - Agile and Flexible - Respectful and grateful, active and engaged - We know when to lead and when to follow - Objective and Independent - Smart, discerning and current; informed by research and best practice - We do what we say we will - We place a high value on our service and expertise		
Strategic Objectives	We support a strong sustainable sector with a strong and valued voice	We lead and influence change in health and wellbeing delivery and experience	We seek, develop and share knowledge, resources, innovation and opportunity	We target challenging issues and seek solutions and partnerships to overcome them	We are a proactive organisation of leadership and excellence
What critical actions are we taking to deliver these objectives	Implement an annual Care for Rare Program including mental health and wellbeing. Create and participate in opportunities for the community voice to be heard. Develop communities that support individuals, families and support groups. Mobilise volunteers as key partners of support groups.	Collaborate with stakeholders in the patient journey to improve patient outcomes. Target and gather our community to collaborate, influence policy and drive change. Actively cultivate state, national and international engagement and partnership across all relevant stakeholder groups. Develop and deliver a clear advocacy strategy.	Implement an annual Share for Rare Program including skills bank and resource sharing. Facilitate and participate in projects that advance genomic health and support group literacy. Maintain a current, easy to navigate and comprehensive information library. Create an annual strategy to inform, engage and educate appropriate stakeholders.	Develop positions and strategies around health technologies, data sharing, and co-design. Develop positions and strategies targeted at vulnerable communities – disability, ageing, CALD, Indigenous and Rural and Remote. Influence pathways, engagement and support provided in research and clinical trials.	Maintain the skills and expertise at Board and organisational levels to deliver our plan. Maintain sustainable and diverse funding streams. Deliver annual KPI's Harness champions of our work Communicate our plans and report our progress.
How we will know if we are successful	We have delivered an annual Care for Rare Program including Patient Pathways Program. Our community and support groups have indicated that they feel that their voices are being heard and valued. We have established working groups on relevant issues. Volunteers continue to support patient groups and projects.	We have been involved in projects that directly impact the experience of patients, inform practice and create choices. We are invited to policy and practice tables for our expertise and understanding of issues. Masters students continue to obtain valuable experience. We have strong, active and influential partnerships.	We have delivered an annual Share for Rare program. Genomics in Schools is being delivered in schools. GSNV website and Genetic Link are recognized as valued information sources. A communications and engagement strategy has been developed and delivered.	Relevant partners and stakeholders are aware of where we stand. Vulnerable communities feel more included. We write submissions and letters of support. We are engaged in planning, co-designing or including patients and families in research and trials.	We achieve what we say we will Sustainability is assured - financially - human resources - business operations We are receiving feedback about our performance and valued actions. GSNV membership continues to grow.