

Genetic Support Network of Victoria



Service Directory

EMERGENCY

Police, Fire, Ambulance **000**
(Mobile Phones Only) **112)**

GENETICS SERVICES

Genetic Support Network of Victoria (GSNV) **(03) 8341 6315**
www.gsnv.org.au

For enquiries about the non-clinical aspects of genetic conditions please contact our Genetic Support Worker. For information about workshops, presentations or for Support Groups information please see our website, or contact the office via email info@gsnv.org.au

Genetic Health Services Victoria **(03) 8341 6201**
www.genetichealthvic.net.au

A genetics doctor is on call at this number, and genetic counsellors and social workers are available during business hours. They can answer medical questions about genetic conditions and discuss issues and options around genetic testing. The Genetic Health Services Victoria website also has a list of all genetic services in Victoria and their contact details.

Centre for Genetics Education **(02) 9926 7324**
www.genetics.edu.au

A range of factsheets and information is available on specific genetic conditions, as well as general information about genetics.

Genetic Services in Victoria – Department of Human Services www.health.vic.gov.au/genetics/

DISABILITY SERVICES

Action on Disability within Ethnic Communities (ADEC)
(03) 9480 1666 **1800 626 078** www.adec.org.au

A community based organisation which represents the rights and needs of people of non-English speaking backgrounds with a disability and their carers.

Association for Children with a Disability

(03) 9818 2000 1800 654 013 www.acd.org.au

Information, support and advocacy for families of children with a disability.

Chronic Illness Alliance

(03) 9882 4654 www.chronicillness.org.au

Builds a better focus in health policy and health services for all people with chronic illnesses through education and research.

DiVine

www.divine.vic.gov.au

An online community for and by people with a disability

National Disability Services Victoria

(03) 8341 4300 www.nds.org.au

Australian peak body for non-government disability services.

Noah's Ark

(03) 8823 8600 www.noahsark.net.au

High quality professional and developmental support to children with a disability or additional needs

Office for Disability

(03) 9208 3015 www.officefordisability.vic.gov.au

Very Special Kids

www.vsk.org.au

Provides counselling and support services to families caring for a child diagnosed with a life-threatening illness. Very Special Kids House has an eight bed children's hospice, providing planned and emergency respite and end-of-life care.

ADVOCACY SERVICES**Disability Advocacy Resource Unit**

(03) 9639 5807 www.daru.org.au

A statewide service established to resource the disability advocacy sector in Victoria.

Disability Discrimination Legal Service

(03) 9654 8644 www.communitylaw.org.au/ddls

A statewide independent community legal centre that specialises in disability discrimination matters.

Disability Services Commissioner

1800 677 342 www.odsc.vic.gov.au

Works to resolve complaints about disability services providers, and works with disability service providers to improve outcomes for people with a disability.

Women with Disabilities Victoria

(03) 9664 9317 www.wdv.org.au

CARER AND RESPITE SERVICES

Carers Victoria 1800 242 636 www.carersvic.org.au

Commonwealth Carer Respite Services 1800 052 222

Emergency After Hours Respite 1800 727 280

Interchange (03) 9396 1118/1300 300 436 <http://vic.interchange.org.au>

Provides respite and social support for the whole family through a range of different programs and services.

My Time 1800 889 997 www.mytime.net.au

Provides support for carers of a child with a disability or chronic medical condition.

Working Carers Gateway <http://www.workingcarers.org.au>

For people juggling working and caring roles.

GOVERNMENT AGENCIES AND INFORMATION

Better Health Channel www.betterhealth.vic.gov.au

General Health Information and fact sheets on genetic conditions

Centrelink 13 27 17 www.centrelink.gov.au

For entitlements to Carers Allowance, Carer Payment or Sickness and Disability Benefits

Department of Human Services 1300 650 172 www.dhs.vic.gov.au

Intake and Response 1800 783 783

To access case management, funding for equipment, planning and funding for Individual Support Plans (ISPs) and for emergency respite, and referral to local respite agencies.

DHS Disability Support Register (DSR) 1300 366 731

The DSR is a system that records information about a person's current need for support so that when services become available they can be allocated in a fair and efficient way.

Victorian Equal Opportunity and Human Rights Commission

www.humanrightscommission.vic.gov.au

For updates on policy and legislation, and for information on equity for access to services.

Family Planning Victoria 1800 013 952 www.fpv.org.au

For counselling and medical advice.

Your Local Council

1300 366 356

<http://www.vic.gov.au/government-economy/local-councils.html>

COUNSELLING / PSYCHOLOGIST/ SOCIAL WORKER SERVICES

Counselling Professionals

Refer to your GP, community health centre, local hospital, your treating specialist or case manager .

Telephone Counselling Services

Beyond Blue	1300 22 46 36
Carers Victoria	1800 242 636 (03) 9396 9500
Family Drug Helpline	1300 660 068
Gay and Lesbian Switchboard	(03) 9827 8544
Grief Line	(03) 9935 7400 (12 noon – 3am daily)
Kids Help Line	1300 55 1800
Lifeline	13 11 14 9662 9030 TTY Service
Mensline	1300 78 99 78
National Association for Loss and Grief	(03) 9329 4003
Parentline	13 22 89 13 63 88 TTY Service
Suicide Help Line	1300 651 251
